

Terms and Conditions

The following terms and conditions (“Terms”) govern your use of Taonoe LLC dba Do2Doo Cleaners’s (“Do2Doo”) mobile application (the “App”), as well as your use of Do2Doo’s website (<https://do2doo.com/>, the “Site”) and the App to access and use services made available through the Site or App (collectively, the “Services”). The Site and the App are sometimes referred to, collectively, as the “Products.” As used in these Terms, “you” means any visitor, user, or other person who accesses our Products or Services, regardless of whether you have an account registered with Do2Doo.

By accessing, viewing, or using the content, material, or Services available on or through the Products, you indicate that you have read and understand these Terms and that you agree to them and intend to be legally bound by them. If you do not agree to these Terms, or if you are under 18 years of age, or if you are not a legal resident of the United States, you are not granted permission to use the Products and must cease use of the Products immediately. Your use of the Products and Services is also subject to any and all additional terms, policies, rules, or guidelines applicable to the Products and Services, including, without limitation, those governing the use of products and services offered by Amazon Web Services (<https://aws.amazon.com/service-terms/>), Stripe (<https://stripe.com/legal>), Google Cloud Platform, and Square.

By using the Services, you expressly agree not submit clothes/goods for Services that have a value greater than \$25. The cap of liability in the event of lost, stolen, or damaged clothes is \$25 per order or the cost of Services, whichever is lower. See Section 10 for more details.

Do2Doo can be contacted by email at do2doopdx@gmail.com.

1. License to use the App.

Subject to the provisions of these Terms, Do2Doo hereby grants you a single, limited, terminable, revocable, royalty-free, non-exclusive, nontransferable, nonsublicenseable license to access and use the App solely for purposes related to the Do2Doo Services. You shall be responsible, at your sole expense, for procuring, operating, and maintaining the mobile device, hardware, systems software, telecommunications applications and providers, and other items necessary or appropriate to enable you to exercise your rights and licenses hereunder. Without limiting any other provisions of these Terms, any software, applications or other materials, including the App, made available to you is the copyrighted work of Do2Doo or its affiliates, or its or their licensors.

2. Registration.

To access certain areas or features of the Products, including the Services, you may be asked to register and create an account. By registering an account with Do2Doo, you represent that you are at least 18 years of age or older, or that you have the permission of a legal guardian (e.g., a parent) to use the Products and the Services. You are fully responsible for the security and use of your account, including use of the account by any third party, and maintaining the confidentiality of your username and password. You agree to immediately notify Do2Doo of any known or suspected unauthorized use(s) of your account or password, or any known or suspected breach of security, including but not limited to any loss, theft, or unauthorized disclosure of your username, password, or payment information.

As part of the registration process, you may be asked to select a user name and password, and may be required to provide Do2Doo with certain information about yourself, including some types of personally identifying information, such as your email address and your postal address. You agree that the information that you provide to us at registration and at all other times will be true, accurate, current and complete. You also agree that you will ensure that this information is kept accurate and up to date. If you provide any information that is untrue or inaccurate, or which Do2Doo reasonably believes is untrue or inaccurate, Do2Doo reserves the right to suspend or terminate your use of the Products.

3. Privacy.

We may use your email address, phone number, or other information you provided in order to provide you with special offers/promotions, updates, and information related to the Products or Services. We will not sell your contact information, but it may be accessed by our contractors during provision of the Products or Services. If you want to stop receiving emails or updates from us, simply send us an email or text saying "Unsubscribe." We use third party service providers who also maintain and use your personal and financial information in order to deliver Services or as a function of the Products. Your use of the Products is subject to their respective privacy policies available here: [AWS Privacy Policy](#) and [Stripe Privacy Policy](#) and [Google Cloud Privacy Notice](#) and [Square Privacy Policy](#). These policies and notice are incorporated by reference into these terms and conditions.

4. Proprietary Rights.

As between you and Do2Doo, Do2Doo owns or licenses all data, content, graphics, forms, artwork, images, photographs, functional components, and software, and any other material on, in, made available through, or collected by the Products ("Product Materials"), as well as any modification or enhancement of the Product Materials. All Product Materials are protected pursuant to copyright, trademark, patent, and other applicable laws. You agree not to remove or alter any copyright notice or any other proprietary notice on any Product Materials. As between any user and Do2Doo, all names, trademarks, service marks, certification marks, symbols, slogans, or logos ("Trademarks") appearing on the Products are proprietary to Do2Doo or its affiliates, licensors, or suppliers. Use or misuse of these Trademarks is expressly prohibited and may violate federal and state trademark law. Unless expressly written otherwise by Do2Doo, you do not have any rights of any kind in or to the Product Materials other than the right to use the Product Materials in accordance with these Terms.

5. Purchases.

Some products or services made available on the Products, including the Services, may be available for purchase. By purchasing products or services made available through the Products, you represent that you are 18 years of age or older, or that you have the permission of a legal guardian (e.g., a parent) to use the Products and the Services, and that you will comply with all specified processes and procedures for making your purchase. You are responsible for providing accurate payment information to Do2Doo, and if you do not, Do2Doo reserves the right to cancel any order using such inaccurate payment information and/or to suspend or terminate your account. You are responsible for all charges incurred under your account, whether made by you or another person using your account. Such charges include a transaction fee payable to Do2Doo that Do2Doo, in its sole discretion, may adjust from time to time. If Do2Doo does not receive payment for a purchase, for any reason, Do2Doo may exercise its rights in law and equity, including (a) immediately suspending or terminating your account; (b) seeking collection of

the outstanding amount owed; and/or (c) taking legal action against you for the breach of these Terms. You are also responsible for paying any governmental taxes imposed in connection with use of the Products or any purchase made through the Products, including sales, use, and excise taxes (excluding only taxes on Do2Doo's net income). To the extent that Do2Doo is obligated to collect such taxes, the applicable tax will be added to your purchase amount. All purchases made through the Products are final. Notwithstanding the foregoing statement, Do2Doo may, in its sole discretion, offer you a refund or credit of any amount, including, for the purpose of illustration only, if there is an error in your order or in the amounts charged to your account.

6. Unauthorized Activities.

You may use the Products, Services, and Product Materials for your own personal, noncommercial use, or in ways otherwise expressly provided for in these Terms. Any other use of the Products, Services, or Product Materials without prior written permission of Do2Doo is strictly prohibited. You agree that you will not (a) use the Products for any illegal or unauthorized purposes that violate any local, state, national, or international laws (including import, export, copyright, and trademark laws); (b) modify, copy, distribute, display, reproduce, publish, license, create a derivative work from, transfer, or sell any of the Product Materials, unless otherwise authorized by these Terms or in a separate written agreement with Do2Doo; (c) attempt to gain unauthorized access to Do2Doo's Products, Services, or computer system or engaging in any activity that interferes with the performance of, or impairs the functionality of, the Products or Services; or (d) remove, circumvent, disable, damage, or otherwise interfere in any way with any security-related features of the Products aimed at preventing or restricting the unauthorized use of the Products or any of the Product Materials. You acknowledge and agree that the unauthorized use of the Products, Services, or the Product Materials could cause irreparable harm to Do2Doo and that, in the event of such unauthorized use, Do2Doo shall be entitled to an injunction in addition to any other remedies available at law or in equity.

7. Materials Submitted to the Products.

Certain features of the Products may allow you to contribute comments, feedback, information, content, text, files, graphics, postings, and other materials and information to the Products ("User Content") to enable their use. By providing User Content, you represent that you have the full legal right to provide the User Content and that use of the User Content will not (a) infringe any intellectual property rights of any person or entity or any rights of publicity, personality, or privacy of any person or entity, including as a result of your failure to obtain consent to post personally identifying or otherwise private information about a person; (b) violate any law, statute, ordinance, regulation, or agreement; or (c) constitute disclosure of any confidential information owned by any third party. Upon your submission of User Content or other material or information to Do2Doo, you grant Do2Doo a worldwide, perpetual, irrevocable, transferable license to access, use, distribute, reproduce, display, modify, and sublicense the User Content, all without any compensation to you whatsoever.

8. Third-Party Websites and Content.

The Products are available for use with Do2Doo's Services only. The Products may contain links to websites or other information for the convenience of users of Products in locating information, products, or services that may be of interest. Use of such third-party links, the Products, Services, and the Product Materials, and any other material or content on or made available through the Products, is

entirely at your own risk. Do2Doo does not recommend and expressly disclaims any responsibility for the content, the accuracy of the information, or the quality of products or services provided by or advertised on third-party websites or the transactions you conduct or enter into with third parties. Your use of any third-party websites and/or information is at your own risk, and subject to the terms and conditions of such websites. Do2Doo does not endorse or control, or make any representations or warranties regarding, any product or service provided on a third-party website or advertised or provided on the Products.

9. Disclaimer.

Do2Doo and its subsidiaries, affiliates, and licensors are not responsible for and do not guarantee the accuracy or completeness of any Product Materials, products, data, services, links, advertisements, or other items contained within the Products. Do2Doo reserves the right to immediately remove any Product Materials for any reason or for no reason. Do2Doo cannot and does not review all information made available on or through the Products, but, although not obligated to, may review, verify, make changes to, or remove any information submitted in connection with the Product Materials or other features at any time, with or without notice, in its sole discretion. You agree that you must evaluate and bear all risks associated with the use of the Products and User Content.

THE PRODUCTS, THE PRODUCT MATERIALS, USER CONTENT, SERVICES, PRODUCTS, INFORMATION, DATA, AND OTHER MATERIALS ON, IN, AND MADE AVAILABLE THROUGH THE PRODUCTS ARE MADE AVAILABLE "AS IS" AND "WITH ALL FAULTS." USE OF THE PRODUCTS IS ENTIRELY AT YOUR OWN RISK. DO2DOO AND ITS LICENSORS MAKE NO REPRESENTATIONS, WARRANTIES OR GUARANTEES, AND DISCLAIM ALL REPRESENTATIONS AND WARRANTIES OR GUARANTEES, WITH RESPECT TO THE PRODUCTS, THE PRODUCT MATERIALS, USER CONTENT, SERVICES, PRODUCTS, INFORMATION, DATA, AND OTHER MATERIALS ON, IN, AND MADE AVAILABLE THROUGH THE PRODUCTS, EXPRESS OR IMPLIED, WRITTEN OR ORAL, ARISING FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SATISFACTORY QUALITY, COURSE OF DEALING, TRADE USAGE OR PRACTICE, SYSTEMS INTEGRATION, NON-INTERFERENCE, TITLE AND NON-INFRINGEMENT. THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, COMPLETENESS, AND EFFORT WITH REGARD TO ANY AND ALL USER CONTENT, THE PRODUCTS, THE PRODUCT MATERIALS, SERVICES, PRODUCTS, INFORMATION, DATA, AND OTHER MATERIALS ON, IN, AND MADE AVAILABLE THROUGH THE PRODUCTS IS WITH YOU.

10. LIMITATION OF LIABILITY.

DO2DOO AND ITS LICENSORS SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, EXTRA-CONTRACTUAL, OR PUNITIVE DAMAGES OF ANY KIND WHATSOEVER, INCLUDING LOST REVENUES OR LOST PROFITS, WHICH MAY OR DO RESULT FROM THE USE OF, ACCESS TO, OR INABILITY TO USE THE PRODUCTS, THE PRODUCT MATERIALS, USER CONTENT, SERVICES, PRODUCTS, DATA, AND OTHER MATERIALS ON, IN, AND MADE AVAILABLE THROUGH THE PRODUCTS, REGARDLESS OF LEGAL THEORY, WHETHER OR NOT YOU OR DO2DOO HAD BEEN ADVISED OF THE POSSIBILITY OR PROBABILITY OF SUCH DAMAGES, AND EVEN IF THE REMEDIES OTHERWISE AVAILABLE FAIL OF THEIR ESSENTIAL PURPOSE. UNDER NO CIRCUMSTANCES WILL THE TOTAL LIABILITY OF DO2DOO AND ITS LICENSORS TO YOU OR ANY OTHER PERSON OR ENTITY IN CONNECTION WITH, BASED UPON, OR ARISING FROM THE PRODUCTS, THE PRODUCT MATERIALS, OR USER CONTENT ON, IN,

AND MADE AVAILABLE THROUGH THE PRODUCTS, OR THE SERVICES, PRODUCTS, DATA, OR OTHER MATERIALS OFFERED IN CONNECTION WITH THE PRODUCTS, EXCEED THE PRICE PAID BY YOU DURING THE PRECEDING MONTH FOR USE OF THE PRODUCTS AND THE SERVICES. SOME STATES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IF ANY PART OF THIS LIMITATION OF LIABILITY IS FOUND TO BE INVALID OR UNENFORCEABLE FOR ANY REASON, THEN THE TOTAL LIABILITY OF DO2DOO AND ITS LICENSORS SHALL NOT EXCEED TEN DOLLARS (\$10). If you are dissatisfied with the Products or with any of these Terms, or feel Do2Doo has breached these Terms, your sole and exclusive remedy is to discontinue using the Products.

IN THE EVENT OF LOST OR DAMAGED CLOTHES THAT ARE THE SUBJECT OF THESE SERVICES, THE LIABILITY OF DO2DOO is capped at the lesser of \$25 per order or the cost of Services for the damaged/lost/stolen goods.

11. Indemnification.

You shall indemnify Do2Doo and its directors, officers, employees, agents, contractors, and licensors ("Do2Doo Indemnitees") against any and all claims, actions, suits, and other proceedings ("Claims") arising out of or incurred in connection with the Products and your use of the Products, the Product Materials, or any services, product or data obtained through the Products, your fraud, violation of law, negligence, willful misconduct, or any other use of the Products, the User Content, the Product Materials, the services, products, information, and other materials on, in, and made available through the Products (except to the extent attributable to Do2Doo), or any breach by you of these Terms, and you shall indemnify and hold Do2Doo Indemnitees harmless from and against all judgments, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees and attorneys' disbursements) arising out of or incurred in connection with such Claims. You may not settle any Claim without the prior written consent of Do2Doo. Do2Doo or its licensors may assume the defense of any Claim, at your sole cost and expense, and you shall cooperate in all reasonable respects in such defense. You shall have the right to employ separate counsel in any Claim and to participate in the defense thereof. If Do2Doo or its licensors do not notify you that it elects to undertake the defense thereof, you shall have the right to defend the Claim with counsel reasonably acceptable to Do2Doo, subject to the right of Do2Doo to assume, at its sole cost and expense, the defense of any Claim at any time prior to the settlement or final determination thereof.

12. Complaint Procedures.

If you believe that any content on the Products violates your intellectual property or other rights, please notify Do2Doo's designated agent as follows:

DO2DOO CLEANERS
c/o PRINCE DARLINGTON
PO Box 12762
Portland, OR 97212
do2doopdx@gmail.com

Your notice must include a comprehensive, detailed message setting forth the following information: (a) your name and the name of your company, if any; (b) your contact information, including your email

address; and (c) the nature and substance of your complaint, the specific rights at issue, and your basis for making the complaint.

13. Changes to these Terms; Termination.

Do2Doo reserves the right at any time to modify, alter, or update these Terms. We will notify you of any new or revised Terms by updating the Terms on the Products, including information regarding the location of the new or revised terms and conditions. Your use of the Products following any changes means that you agree to follow and be bound by the Terms as changed. Any change to the Terms shall be effective as to any person who has used the Products before the change was made. It is your obligation to stay informed of any changes made to the Terms since your last use of the Products.

Do2Doo may suspend or terminate your account and/or your ability to use the Products or any services on the Products for failure to comply with these Terms, for providing Do2Doo with untrue or inaccurate information about yourself, for infringement upon Do2Doo's proprietary rights, or for any other reason whatsoever or for no reason.

14. Entire Agreement; Governing Law and Jurisdiction.

These Terms represent the entire agreement between you and Do2Doo with respect to the subject matter hereof and supersede any and all prior and contemporaneous written and oral representations, understandings, and agreements, express and implied, and will be governed by and construed in accordance with the laws of the State of Oregon in the United States of America without reference to its conflict of law rules; PROVIDED, HOWEVER, THAT THE TERMS OF ANY APPLICABLE LAW NOW OR HEREAFTER ENACTED THAT IS BASED ON, DERIVED FROM, SIMILAR TO, OR CONNECTED WITH THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT DRAFTED BY THE NATIONAL CONFERENCE OF COMMISSIONERS ON UNIFORM STATE LAWS SHALL NOT APPLY EXCEPT TO THE EXTENT THAT THE LAW EXPRESSLY PROHIBITS ALTERATION BY THESE TERMS OF THE APPLICABILITY OF ONE OR MORE SECTIONS OF THE LAW. By accessing, viewing, or using the services, works, content, or materials on the Products, you consent and agree to (a) the exclusive jurisdiction of the federal and state courts located in Multnomah County, Oregon; (b) accept service of process by personal delivery or mail; and (c) irrevocably waive the right to trial by jury and any jurisdictional and venue defenses otherwise available. Notwithstanding anything to the contrary in these Terms, if a dispute arises out of or relates to these Terms, or the alleged breach thereof, you consent and agree to undertake good faith efforts to settle the dispute with Do2Doo privately before resorting to any litigation or other dispute resolution procedure.

15. Miscellaneous.

The Products are controlled and operated from within the United States of America. Without limiting anything else in these Terms, Do2Doo makes no representation that the Products, Product Materials, services, products, information, or other materials available on, in, or through the Products are appropriate or available for use in locations outside of the United States of America, and access to these Products, Product Materials, services, products, information, or other materials from territories where such access is illegal under applicable law is prohibited. Those who choose to access the Products from locations outside of the United States of America do so of their own volition and are responsible for compliance with applicable laws. The waiver or failure of Do2Doo to exercise in any respect any right provided hereunder shall not be deemed a waiver of such right in the future or a waiver of any other

rights established under these Terms. Headings used in these Terms are for reference only and shall not affect the interpretation of these Terms. No person or entity not party to this agreement will be deemed to be a third-party beneficiary of these Terms or any provision hereof. When used herein, the words “includes” and “including” and their syntactical variations shall be deemed followed by the words “without limitation.” If any provision or part of a provision of these Terms is deemed unlawful, void, or unenforceable, that provision or part of the provision is deemed severable from these Terms and does not affect the validity and enforceability of any remaining provisions.

Dated: March 19, 2021